

Certificate of Registration

INFORMATION SECURITY MANAGEMENT SYSTEM - ISO/IEC 27001:2013

This is to certify that:

Practo Technologies Private Limited
WeWork, 3rd Floor, Salarpuria Symbiosis
Arekere Village, Begur Hobli
Bannerghatta Main Road
Bengaluru 560 076
Karnataka
India

Holds Certificate No:

IS 689187

and operates an Information Security Management System which complies with the requirements of ISO/IEC 27001:2013 for the following scope:

Provision of Information Security applies to products and services offered by Practo including instant appointment booking, online doctor consultations, medicine delivery and diagnostic services for consumers, and, technology and software products (Practo Ray, Qikwell, Practo Prime, Practo Reach) for healthcare establishments by the Customer support, Delivery and onboarding support, Engineering, Product Design, Product, Sales, Marketing teams with support from IT Operations, Finance, HR, Admin, Legal functions located at Bengaluru. This is as per Statement of applicability Version 4.0 dated 09th Feb 2021.

For and on behalf of BSI:


Chris Cheung, Head of Compliance & Risk - Asia Pacific

Original Registration Date: 2018-02-16

Latest Revision Date: 2021-04-03

Effective Date: 2021-02-16

Expiry Date: 2024-02-15



Page: 1 of 2

...making excellence a habit.™

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](https://www.bsi-global.com/ClientDirectory).

Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +91 11 2692 9000.

Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 27001:2013 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.

Certificate No: **IS 689187**

Location	Registered Activities
Practo Technologies Private Limited WeWork, 3rd Floor, Salarpuria Symbiosis Arekere Village, Begur Hobli Bannerghatta Main Road Bengaluru 560 076 Karnataka India	Software Product Design, Software Engineering & QA, Service Delivery and Onboarding Support, Customer Support for Patient, Doctor, Clinics, Hospitals & Labs, Feedback Moderation, Medicine Order Processing & Delivery, Supply Chain Management - Pharmacy, Contract management - Pharmacy, Labs, Doctors, Facility Administration, IT Operations including Cloud Infrastructure & Dev Ops - Release management, Data Base Operations, Information Security, Sales, Finance, Marketing, Finance, Legal and Human resource function, SaaS and Cloud Hosted Services.

Original Registration Date: 2018-02-16
Latest Revision Date: 2021-04-03

Effective Date: 2021-02-16
Expiry Date: 2024-02-15

Page: 2 of 2

This certificate relates to the information security management system, and not to the products or services of the certified organisation. The certificate reference number, the mark of the certification body and/or the accreditation mark may not be shown on products or stated in documents regarding products or services. Promotion material, advertisements or other documents showing or referring to this certificate, the trademark of the certification body, or the accreditation mark, must comply with the intention of the certificate. The certificate does not of itself confer immunity on the certified organisation from legal obligations.

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.
An electronic certificate can be authenticated [online](#).
Printed copies can be validated at [www.bsi-global.com/ClientDirectory](#) or telephone +91 11 2692 9000.
Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 27001:2013 requirements may be obtained by consulting the organization.
This certificate is valid only if provided original copies are in complete set.

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000
BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.
A Member of the BSI Group of Companies.